

# FAQ

## SoundMount™ NEXT 8365

### Mount

- Q. What is the minimum screen size of the TV in combination with this wall mount?  
A. 40 inch (102 cm). The width of the soundbar corresponds to a 40-42 inch TV.
- Q. What is the maximum screen size and weight of the TV in combination with this wall mount?  
A. 65 inch (165 cm) and maximum weight is 30 kg. The Screen Protection System (SPS®) with anti-bump is active up to a screen size of 65 inch.
- Q. Does this product have a tilt function?  
A. There is no tilt, because the sound from the soundbar needs to point to the ears of the viewer(s) to get the best audio experience. There needs to be a 'line of sight' between the speakers in the soundbar and the ears of the viewer. In any tilt position, the sound would be pointed to the floor.
- Q. Can the DesignMount NEXT 7345 be upgraded to SoundMount?  
A. No, that's not possible.
- Q. What is the guarantee of this wall mount?  
A. Vogel's gives you a lifelong guarantee for defects in materials or manufacturing of the wall mount. The guarantee is 2 years for the soundbar, subwoofer and remote control.
- Q. Can I buy the Vogel's soundbar and subwoofer separately?  
A. No, Vogel's only offers the complete solution: the SoundMount.

### Sound

- Q. What is the sound output power?  
A. SoundMount: 300 Watt. Soundbar: 2x 75 Watt, subwoofer: 150 Watt.
- Q. Can this product handle 'HD audio' signals?  
A. Yes, it can handle audio signals up to 192 kHz / 24 bit.

- Q. Can I stream audio from my smartphone or tablet to the SoundMount?  
A. Yes, it is possible to stream audio via Bluetooth.
- Q. What is the weight of the soundbar?  
A. The weight of the soundbar is 3 kg.
- Q. What is the standby power consumption of the soundbar?  
A. The standby power consumption of the soundbar is less than 0.5 Watt.
- Q. What is the standby power consumption of the subwoofer?  
A. The standby power consumption of the subwoofer is less than 0.5 Watt.
- Q. What is width of the soundbar?  
A. The width of the soundbar is 95 cm, equal to the width of a 40-42 inch TV.
- Q. How many speakers does the soundbar contain?  
A. There are in 6 speakers in the soundbar, 3 left and 3 right. Two squawkers and one tweeter per channel.
- Q. What kind of amplifier is used in the soundbar?  
A. A Class-D ('digital') amplifier is used in the soundbar.
- Q. Is it possible to use the wall mount as center speaker (as part of a 5.1 system)?  
A. Technically it is possible. When available, the center output of a receiver can be connected with the AUX (analog) input of the soundbar.
- Q. Are picture and sound (speech) always synchronized ('lip sync')?  
A. With the HDMI ARC connection between the wall mount and the TV, picture and sound are automatically synchronized. Otherwise, set 'audio delay' in the setup menu of the TV.
- Q. What does ARC (HDMI) mean?  
A. ARC means Audio Return Channel. With HDMI ARC the digital audio signal is going from the TV to the soundbar (SoundMount).
- Q. Can this product handle Dolby Digital or DTS audio signals.  
A. It can handle PCM (digital stereo) signals. In case Dolby Digital or DTS signal is provided, the SoundMount will give an error message in the display of the soundbar. In setup menu of the TV, the audio output signal from the TV should be set to PCM (digital stereo).

## Control

- Q. Is it possible to dim the light output of the info display of the soundbar?  
A. Yes, with the soundbar remote control you can dim the light output of the display. The selected brightness level will automatically be stored.
- Q. Can this wall mount also function with a TV without a HDMI ARC connection?  
A. Yes, it can. The optical S/PDIF (digital audio) connection can be used between the TV and the soundbar. In this case, control of the sound volume needs to be done with the included soundbar remote control.
- Q. Do I need to adjust settings of my TV after installation?  
A. To make it possible to control sound volume with your TV remote control, it is important that the HDMI CEC (Consumer Electronics Control) function is activated in the setup menu of your TV. This function has different name for each TV brand: Anynet (Samsung), Aquos Link (Sharp), Bravia Sync (Sony), Regza Link (Toshiba), Simplink (LG), Viera Link Panasonic), EZ-Sync (JVC), Easylink (Philips), Netcommand (Mitsubishi), Digital Link HD (Loewe).
- Q. Is a remote control provided?  
A. Yes, a remote control is provided with the wall mount. This remote control is meant to be used for initial settings (personal settings like bass, treble, display brightness) and special functions like Bluetooth audio streaming. By means of the HDMI ARC connection between soundbar and TV, you only need your TV remote control to control sound.
- Q. Does the SoundMount switch to standby automatically when the TV is switched off? And switched on when the TV is switched on?  
A. Yes, the mount is automatically switched to standby (soundbar as well as subwoofer) when the TV is switched off and is switched on when the TV is switched on (when the TV and SoundMount are connected via HDMI ARC).

## **Installation**

- Q. What is the maximum reach of the wireless subwoofer?  
A. Without obstacles the wireless subwoofer works up to 10 meters away from the soundbar. With obstacles the reach is up to 5 meters.
- Q. Can I align the soundbar with my TV?  
A. Yes, both height and depth of the soundbar can be adjusted.
- Q. Is it possible to link the SoundMount to a Sonos speaker / system?  
A. It is not possible to link the SoundMount with a Sonos speaker / system.
- Q. How do I connect peripherals like a Blu-ray player to the TV in combination with the SoundMount?  
A. Peripheral equipment always needs to be connected directly to the TV.
- Q. Can I level the wall mount both in horizontal and vertical direction?  
A. Yes, it can be levelled in both directions.
- Q. Can I hide the wireless subwoofer behind the couch?  
A. Yes, subwoofer can be placed anywhere. There is no need for line of sight between subwoofer speaker and its listener. The maximum reach is 10 meters.
- Q. How many wall sockets for powering the TV and the SoundMount (soundbar) do I need?  
A. You only need one wall socket. A 'power splitter' is part of the SoundMount proposition and is included.
- Q. Is the drilling template of the SoundMount the same as of the DesignMount (NEXT 7345)?  
A. Yes, the drilling template is the same.
- Q. Can I use the Vogel's cable cover NEXT 7840 together with this wall mount?  
A. Yes, the NEXT 7840 cable cover can also be used. Please mount the SoundMount at a height of 116 cm from the floor.
- Q. Are all cables and mounting materials included?  
A. Yes, all cables and mounting materials are included.
- Q. Do I need to pair the wireless subwoofer with the soundbar?  
A. No, the subwoofer and the soundbar are already paired. In case pairing / link between subwoofer and soundbar is lost, link can be reactivated. See online NEXT 8365 Installation and operation manual.

- Q. What mains voltage range and frequency are suitable for the soundbar and the subwoofer?
- A. The mains (AC) voltage range of the soundbar and subwoofer is 220 – 240 Volt, 50 / 60 Hz.
- Q. What type of battery is used in the remote control of the soundbar?
- A. A lithium CR2025 battery.
- Q. Is battery for the soundbar remote control included?
- A. Yes, the battery is included.